

Policy Holder Service Contact Information

Carrier	Phone Number	Fax Number
American General	(800) 888-2452	(844) 930-0370
American National	(800) 899-6806	(409) 621-7505
AXA	(800) 777-6510	(855) 268-6378
Banner	(800) 638-8428	(301) 294-6960
Cincinnati Life	(888) 242-0888	(513) 881-8720
CNA	(800) 437-8854	(803) 437-8854
Genworth - Life	(888) 325-5433	(888) 325-3299
Genworth - Long Term Care	(800) 456-7766	(800) 876-8220
Genworth Annuities	Fixed Annuity: (800) 221-9501 Immediate Annuity: (888) 322-4629	Fixed Annuity: (434) 522-2904 Immediate Annuity: (434) 948-5440
Global Atlantic (Formerly known as Accordia/Aviva/Athene)	(855) 887-4487, Option 5	(800) 262-6976
John Hancock - Life	(800) 732-5543	(617) 572-1571 (non-NY) (416) 926-5809 (NY)
John Hancock - Long Term Care	(800) 377-7311 Claims: (800) 233-1449	(617) 572-6010
Lincoln National - Life	(800) 487-1485	(800) 819-1987
Mass Mutual	(800) 272-2216	(631) 410-1059
Met Life	(800) 638-5000	(401) 827-2771
Minnesota Life	(888) 413-7860	(651) 665-6099
Mutual of Omaha	(800) 775-1000, Option 2	(402) 997-1906
Nationwide	(800) 848-6331	(888) 677-7393
New York Life	(800) 695-4331	(866) 817-7023

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North American	(877) 872-0757	(877) 208-6136
Phoenix	Term and Whole Life: (800) 628-1936 Variable & UL: (800) 541-0171	(816) 502-4917
Principal	(800) 986-3343	(515) 248-3011
Protective	(800) 866-9933	(305) 258-3402
Prudential	Policies beginning with V: (800) 944-8786 All other policies: (800) 778-2255	(215) 784-3624
SBLI	(800) 694-7254	(781) 994-4240
Sun Life	Policies beginning with SC/SU: (877) 431-7379 All Other Policies: (800) 862-6266	(888) 863-8311
Symetra	(800) 796-3872	(866) 532-1361
Transamerica	(800) 797-2643	TII.CustomerService@transamerica.com
U.S. Financial	(800) 959-3894	(855) 784-1586
Voya	(877) 886-5050	(877) 788-6308
William Penn	(800) 346-4773	(516) 229-3081